

Seattle Radiologists APC

www.searad.com Seattle, Washington

“With Corepoint Integration Engine’s graphical user interface, building, testing, and deploying interfaces is simple.”

Seattle Radiologists APC, in operation for more than 45 years, is a large regional radiology group based in Seattle, Washington providing innovative diagnostic outpatient imaging services to hospitals, clinics and physician practices throughout the Pacific Northwest.

Customer Challenge

Seattle Radiologists needed a stable integration platform that would enable them to integrate disparate applications within their IT infrastructure and eliminate costly point-to-point connections. In addition, they required more control and better monitoring capabilities over their entire integrated environment enabling them implement interfaces within their timelines and proactively monitor and address any connection issues in the orders-to-results cycle. Reading for a large group of referring hospitals posed a need for efficient EMR and EHR connectivity with varying hospital HIS or RIS systems to eliminate manual steps and automate data exchanges.

Seattle Radiologists APC Insights

Thuan Nguyen, Director of Information Technology, discusses his experiences with Corepoint Health:

“There were several critical reasons that lead Seattle Radiologists to adopt Corepoint Integration Engine. Before implementing Corepoint Health’s integration platform, our IT environment operated with costly point-to-point interfaces. In addition, we lacked control over the messages being sent and had to rely on our RIS vendor to troubleshoot issues and resend messages, which further lengthened cycle times and raised our cost of support. Essentially, we were at the mercy of our vendors.”

“Having Corepoint Integration Engine eliminated the wait time to implement interfaces and has given us a new level of added control over the deployed interfaces.”

“Previously, we primarily operated within a manual environment; we were receiving DICOM images from our outside reading facilities. We would manually enter orders into our RIS and then fax copies or manually copy and paste the report into the outside facility’s RIS. Since implementing Corepoint Integration Engine, we are able to interface easily with other referring physicians and hospitals, eliminating manual steps and reduce the reporting turnaround times.

Customer Solution

To surmount the challenges of a point-to-point application environment and manual processes that hindered productivity, Seattle Radiologists implemented Corepoint Integration Engine. With a more integrated workflow, Seattle Radiologists was able to configure, test, deploy, and proactively troubleshoot interfaces, as needed, according to their timeframes and with the independence from other vendors. Corepoint Integration Engine help set the stage for Seattle Radiologists to implement an enterprise-wide worklist solution to enhance radiologist productivity, and dynamically organize readings to effectively leverage radiologist expertise. Overall, implementing Corepoint Integration Engine has provided a new level of confidence in connecting efficiently with internal systems and referring physicians and hospitals.

- Summary of benefits:
- Proactively monitor integration environment
- Quickly troubleshoot and repair connection issues with robust alerting and monitoring features
- Send and resend messages as needed to meet vendor HL7 messaging requirements with comprehensive log file features
- Connect directly to different HIS and EMR systems, delivering high quality reporting to referring hospitals, clinics, and physicians - strengthening relationships
- Realized shorter turnaround times in delivering reports to the ordering physician
- Corepoint Integration Engine help set the stage for implementing an advanced unified worklist solution to aggregate clinical data to enhance radiologist productivity

CUSTOMER SUCCESS

With Corepoint Health's integration platform directly supporting our strategic and operational objectives, Seattle Radiologists is now more competitive in the market."

"Corepoint Integration Engine is so flexible that we are able to have complete control of the data feed we receive from our referring physicians, clinics, and hospitals. The integration engine allows us to send the data directly to the worklist without involving vendors, significantly saving on vendor fees and implementation times."

"Additionally, the alerting features provide real-time notifications on interface status. There have been times that an interface stops on the partner or vendor side where we are alerted of the issue from Corepoint before our vendor or partners even know. With Corepoint Integration Engine, we have gained a proactive edge with our clients."

"Without Corepoint Integration Engine, Seattle Radiologist would still rely on other vendors for implementing and configuring interfaces. With Corepoint Integration Engine in place, we now have control over our interfaces—the data and the timelines."

"Corepoint Health has delivered an innovative, reliable integration solution that helps us better leverage our applications and workflows. We are now able to deliver enhanced service to our referring provider base, more efficiently and with better results."

▪ Systems integrated with Corepoint Integration Engine include:

- PACS (Fuji Synapse)
- PACS (Philips iSite)
- PACS (GE Centricity)
- EMR (NextGen)
- RIS (Merge Fusion)
- RIS (GE Centricity RIS-IC)
- EMR (GE Centricity)

About Corepoint Health

Corepoint Health has the healthcare IT experience and strength to deliver a dramatically simplified approach to internal and external data integration and health information exchange for hospitals, radiology centers, laboratories, and clinics. Our next generation software solutions are transformational and will streamline your IT environment, provide a fast track to achieving your interoperability goals, and create operational leverage within your organization. Corepoint Health's solutions achieve a needed balance of being both intuitive and sophisticated while delivering solid functionality and performance.

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